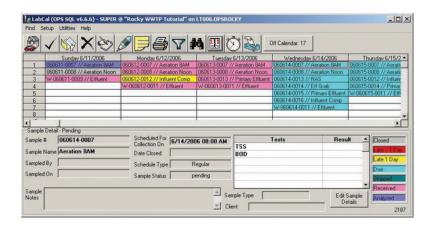


# MANAGING CRITICAL DATA IN THE SMALL WWTP LABORATORY

New England WEA
Laboratory Practices Committee
2016 Specialty Conference & Workshop Series –
Laboratory Information Management Systems & Other Emerging Technologies

Pam Moss, Application Development Manager Tim Hutchins, Regional Sales Manager Amy Pollock, Regional Sales Manager





# **AGENDA**

Data Management challenges in a WWTP What is LIMS?

Keeping Lab and Operations Connected Possible Solutions



## **HOW CAN I MANAGE ALL THIS?**





#### **OVERVIEW**

A typical LIMS solution is designed to address the demanding environments experienced across a variety of laboratory environments, including such functionalities as Inventory Control, Analysis, Reporting with various deliverables packages, QA/QC, Labor Costs, and other features not necessarily needed by the smaller WWTP labs.

Today, we will discuss some key requirements of the smaller WWTP lab and how they can be addressed via a SQL based Data Management Solution designed specifically for small to medium WWTPs.

#### IMPORTANT FUNCTIONS FOR US IN OUR WWTPS

- Create & schedule samples by entering key data & choosing tests from the modifiable Methods Library.
- Data entry sheets that can be designed to match current bench sheets.
- Schedule samples using a wide variety of scheduling options, from standard recurrence patterns to customized schedules.
- Identify unique sample IDs, tests & methods to be run, along with chain of custody & other sample details.
- Use familiar bench sheets to assign samples by method.
- Print bar-coded sample labels from the calendar.
- Use to track NELAC compliance.
- Certificate of Analysis, Chain of Custody, QA/QC reports, Missing Samples, Execution reports.
- Create DMRs and other reports

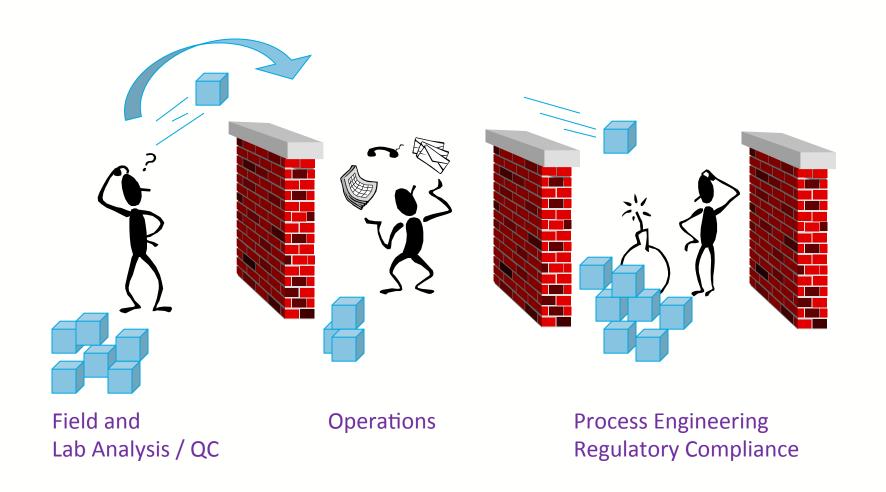
#### **UTILITY MARKET'S GROWING CHALLENGES**

- Budgets are tight
  - Treatment costs are increasing
  - Infrastructure investments going unfunded
  - Raising rates is difficult
- New regulations are coming at a fast pace
- Retiring workforce = knowledge loss





#### TRADITIONAL "OVER THE WALL" BATCH PROCESSING

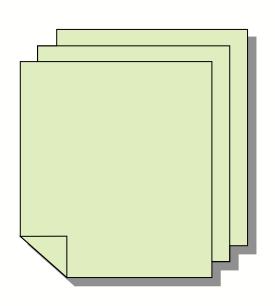


#### LET SOFTWARE DO THE DETECTIVE WORK

- Spend less time gathering and more time analyzing
- Prioritize solving problems over gathering data:
  - System upsets
  - Cost overruns
  - Compliance issues
  - Customer complaints
- Use predictive modeling tools to prevent future issues from occurring
  - Develop <u>"what if"</u> scenarios
- Perform simple or complex search queries
  - Find the exact information you need

#### **HOW HAVE WE DONE IT IN PAST?**

- Paper, Paper, Paper, & more Paper
- File Card boxes
- Log Books / Binders / Notebooks
- Boards T-Card, Dry Erase, Chalk
- Lotus
- Excel



#### WHY NOT EXCEL ANYMORE?

- It's easy to overwrite cells in Excel
- Excel has limitations on the amount of data it can hold
- Excel can import data but requires advanced programming to format it
- Manipulating & reorganizing data once it is loaded into Excel can be difficult
- Excel does not automatically back up data or provide version control



#### **SOURCES OF DATA**

- Central Lab Data
- Operations Lab Data
- Commercial Lab Data
- SCADA Data
- Other sources

Everyone needs to understand where the data comes from and how it is produced. Understand sample locations, sample techniques, sample lines for process, analytical methods, etc.

#### Turn Data into Information & Knowledge!!!

#### WHAT DO WE WANT TO BE ABLE TO DO?

1) Combine Data from Field, Lab and Operations

2) Automate Manual Processes

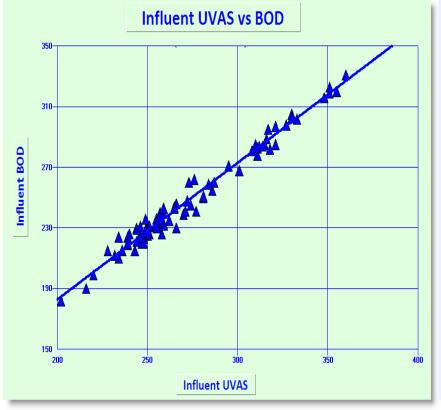
3) Gather & Organize Data for Immediate Access & Analysis

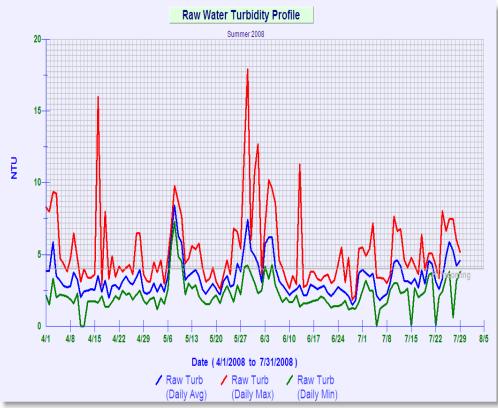
- 4) Leverage Tools for Auto-Report Generation
- 5) Monitor On-Going Performance

#### 1) COMBINE DATA FROM FIELD, LAB AND OPERATIONS

- Enable easy access to cross-functional data
- Configure graphs for trend analysis, correlations, and control charting

Compare various sets of data to identify cost reduction opportunities





# 2) AUTOMATE MANUAL PROCESSES

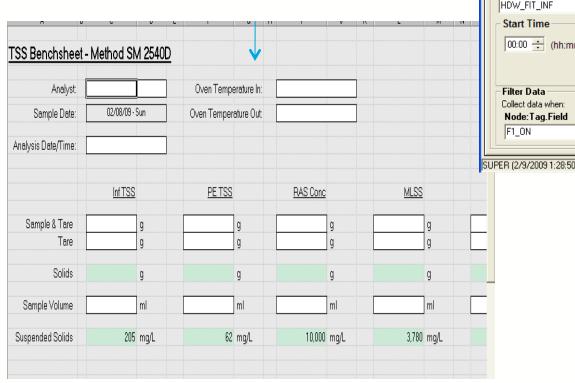
- Replace manual with software-based data gathering and info reporting
  - Allows increased focus on "holistic" view
  - Improves productivity
  - Reduces errors
  - Maximizes new workforce skills
- EPA moving to on-line reporting in all states
- Frees up time for value-added work
- Efficiently drives collaborative analysis and decisions across business, enterprise, or ecosystem

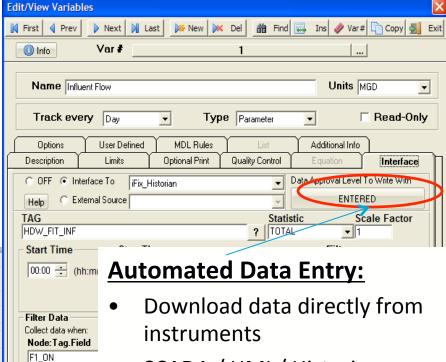
# 3) GATHER & ORGANIZE DATA FOR IMMEDIATE ACCESS

**AND ANALYSIS** 

#### **Manual Data Entry:**

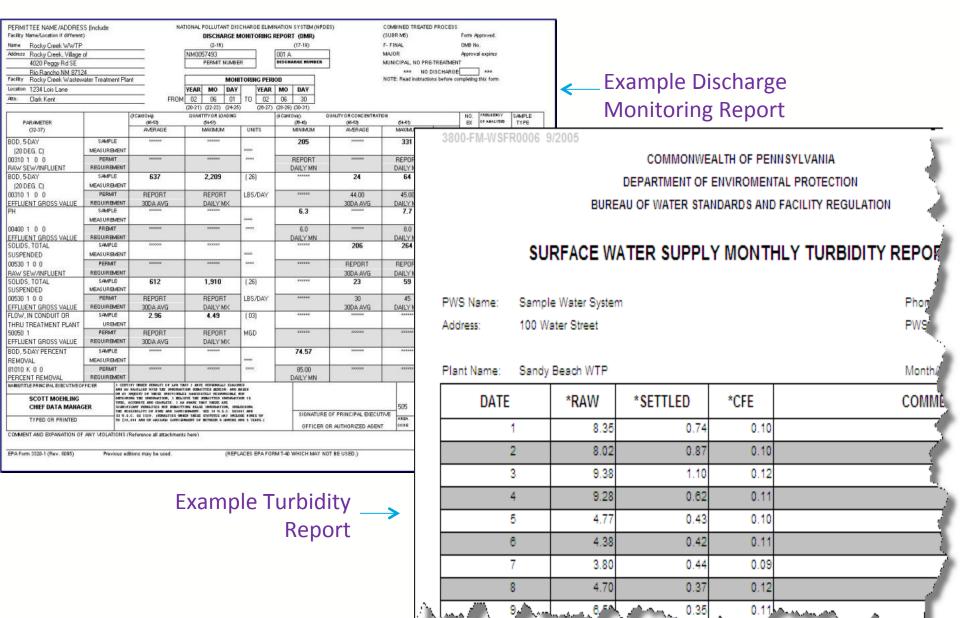
 If manual data entry is necessary, enter it directly into software thereby eliminating multiple-transcriptions



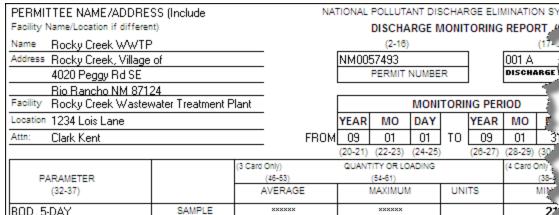


- SCADA / HMI / Historians
- Dataloggers
- LIMS
- Commercial Lab Reports
- Other Third Party Software

### 4) LEVERAGE TOOLS FOR AUTO-REPORT GENERATION



#### REPORTS - REGULATORY & PROCESS



Create paper or electronic reports for both Waste Water and Drinking water for each state.

# BOD, 5-DAY SAMPLE (20 DEG. C) MEASUREMENT 00310 1 0 0 PERMIT RAW SEW/INFLUENT REQUIREMENT BOD, 5-DAY SAMPLE (20 DEG. C) MEASUREME 00310 1 0 0 PERMIT

# Monthly Process Review Report January 2008



EFFLEST GROW

	Influent Flow	RAS Flow	Influent BOD	Primary Eff BOD	Effluent BOD	Influent TSS	Primary Eff TSS	R/ Concent
Date	MGD	MGD	mg/L	mg/L	mg/L	mg/L	mg/L	
1/1/2008	2.500	1.7400	279	216	13	208	62	4
1/2/2008	2.620	1.7500	205	199	15	223	67	
1/3/2008	2.980	1.7500	295	207	10	215	65	
1/4/2008	2.800	1.7500	317	222	17	216	65	1
1/5/2008	2.730	2.0000	302	211	13	238	71	- 4
1/6/2008	3.470	2.0000	273	191	25	257	77	
1/7/2008	4.230	2.0000	242	169	42	264	79	
1/8/2008	4.550	2.0000	232	162	47	306	154	1
1/9/2008	3.880	2.0000	255	179	33	229	69	
1/10/2008	3.210	2.0000	287	201	27	225	68	1
1/11/2008	3.110	1.7500			43	204	61	4
1/12/2008	3.200	1.7500		232	37	182	55	
1/12	A Markey		100	224	The same of the same of			4

### REPORTS – LABORATORY

**Exception Reports** 

And more

#### Rocky Creek Water Quality Lab Sample Login and Chain of Custody 1316 Jackie Road Rio Rancho, NM 87144 **CHAIN OF CUSTODY &** Phone: 505.892.6700 E-Mail: IIMSALES@HACH.COM **Analyses Required CERTIFICATE OF** Sample Num Site Name Sample Type Date/Time **ANALYSIS REPORTS** 090211-0001 Influent Grab NaOH 090211-0002 Composite NaOH 090211-0003 Primary Effluent Composite NaOH **Certificate of Analysis** Sample Number: 090209-0002 Sample Type: Composite Chain of Custody Relinquished by Sampler Date/Time Received by: Sample Name: Effluent Scheduled for collection on: 2/9/2009 8:00:00 AM Location: Effluent Area: Rocky WWTP Sample Date/Time: 2/9/2009 8:00:00 AM Sampled By: Scott Patrick Dorner **Quality Analysis/Control** Notes: Sample looked green when recvd in the lab... **Missing Sample**

Units

mg/L

Analysis Method

SM 4500-pH B

SM 5210B

SM 2540D

Result

<2.0

5

7.2

Date Complete

2/9/2009 7:45:00 AM

2/9/2009 7:45:00 AM

2/9/2009 7:45:00 AM

Analyzed By

Mark G Mack

Mark G Mack

Mark G Mack

Tests: Variable

Effluent BOD

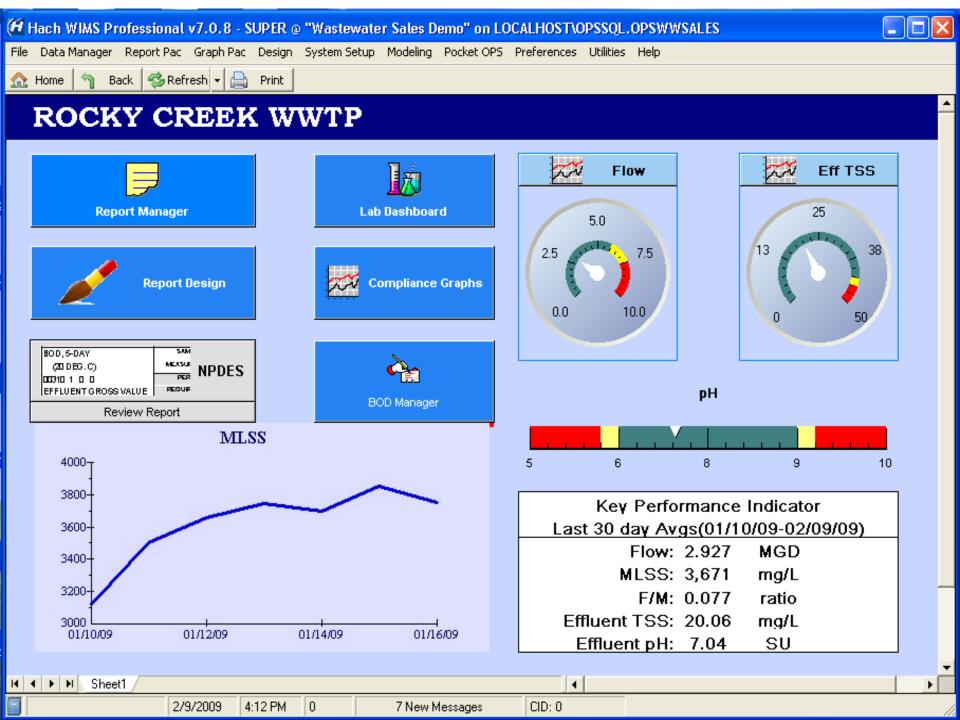
Effluent TSS

Effluent pH

### 5) MONITOR ON-GOING PERFORMANCE

<u>Visual management provides easy sustained monitoring = </u>

- \* Customize dashboards for different levels of the organization.
- \* Enable quick retrieval of reports, graphs, and entry forms.
- \* KPIs = Key Performance Indicators.
- \* Make review of data & information part of every day culture.

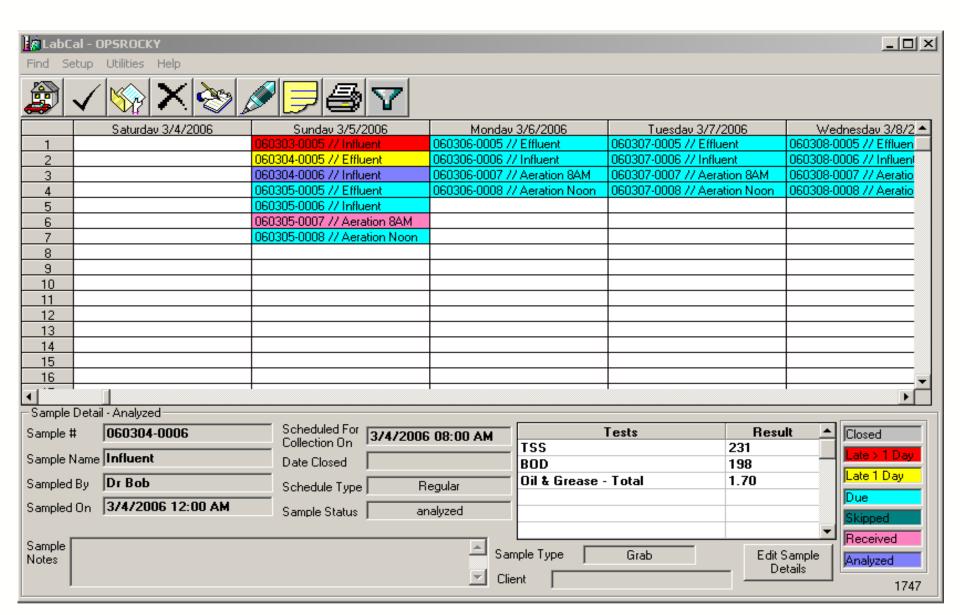


#### **KEEP LAB AND OPERATIONS CONNECTED!!!!!!!**

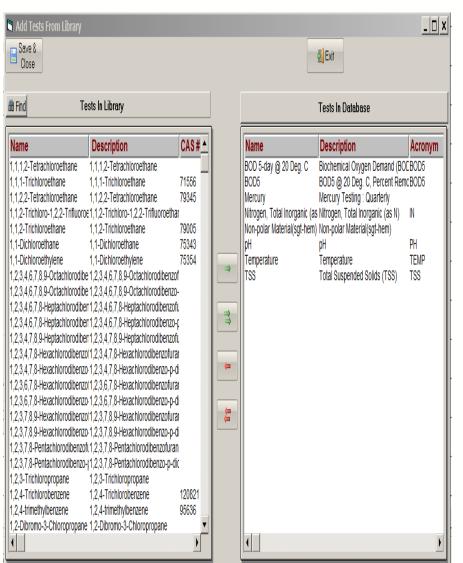
Let's look at some specific items we want to do in our labs to keep our lab and our operations connected!!!!

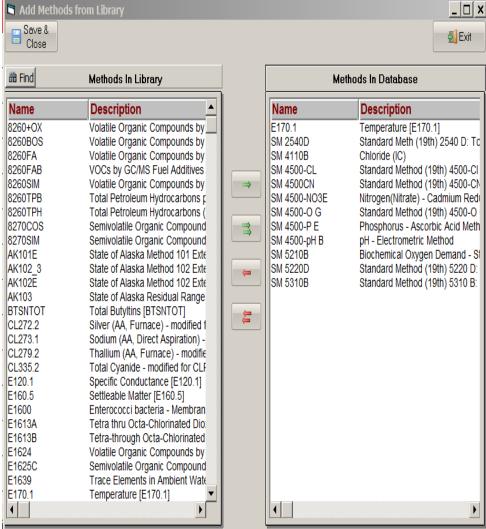


#### **SAMPLE SCHEDULING & TRACKING**

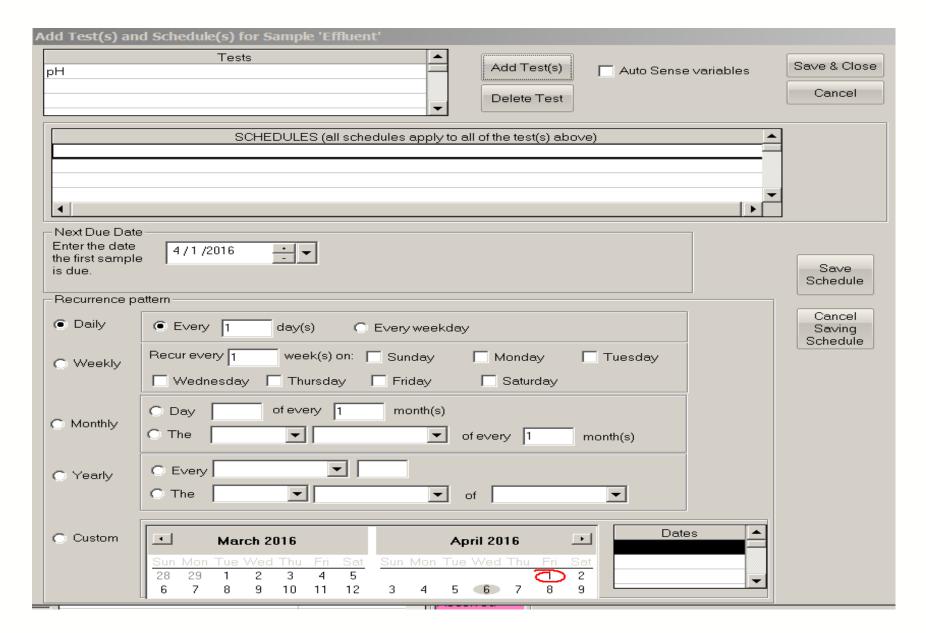


#### **CHOOSE TESTS & METHODS FROM A MODIFIABLE LIBRARY**

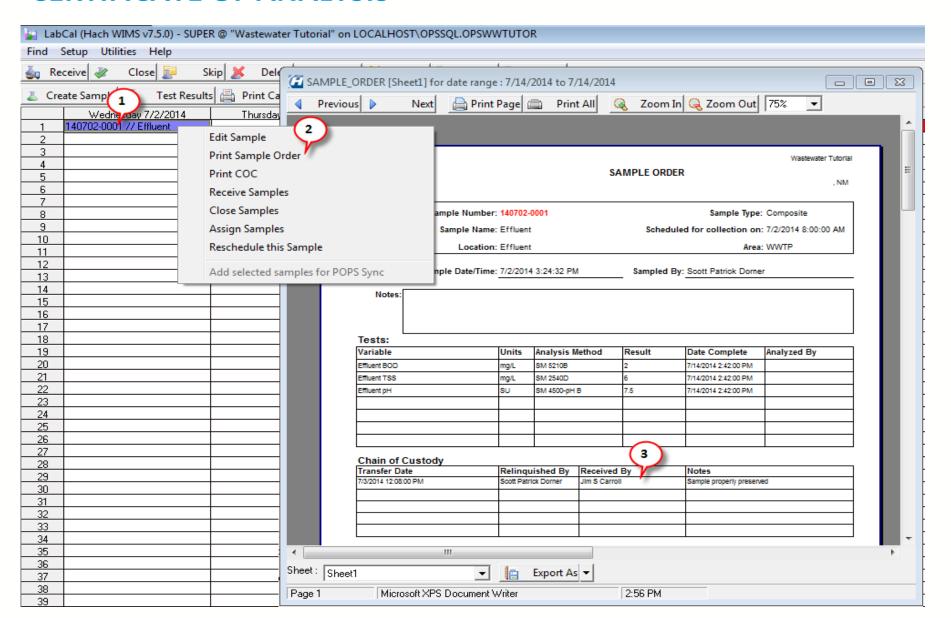




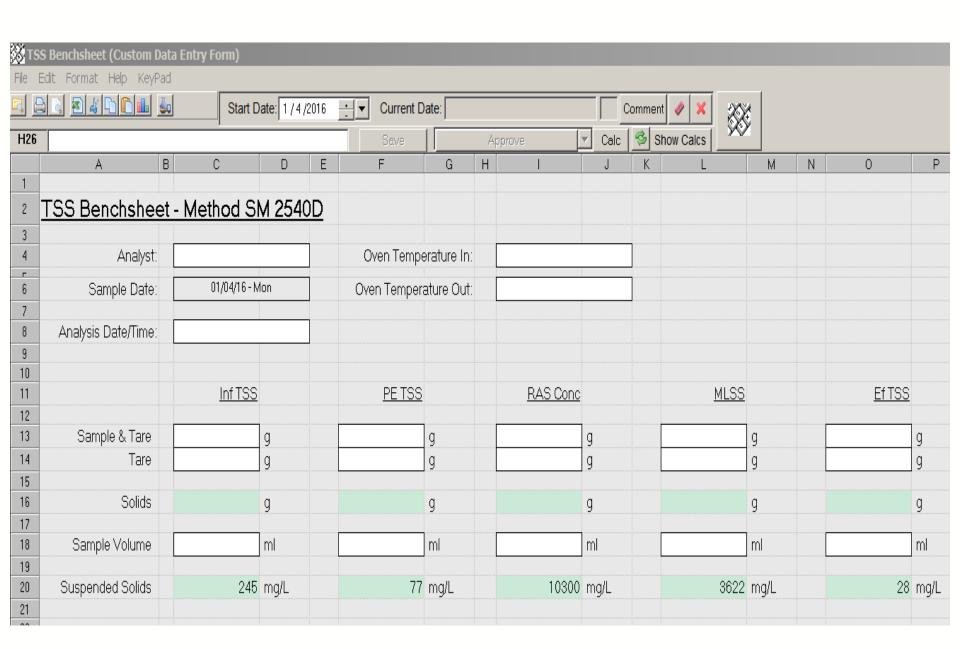
## **BUILD YOUR SAMPLE / TESTING SCHEDULE**



# PRINT / EMAIL SAMPLE ORDERS FOR COLLECTION OR USE AS A CERTIFICATE OF ANALYSIS



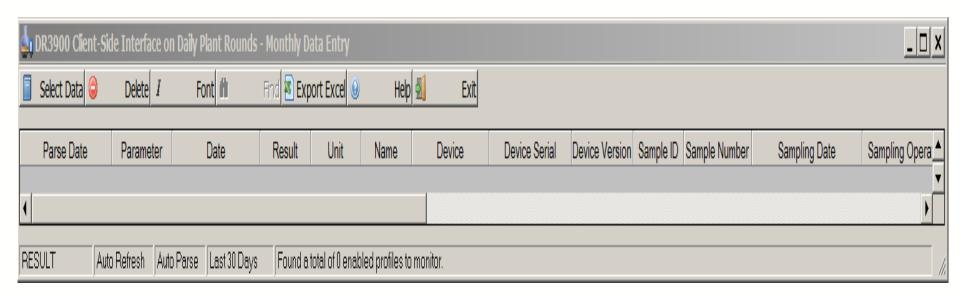
#### BENCH SHEETS TO CAPTURE DATA WITH CUSTOM DATA ENTRY FORMS

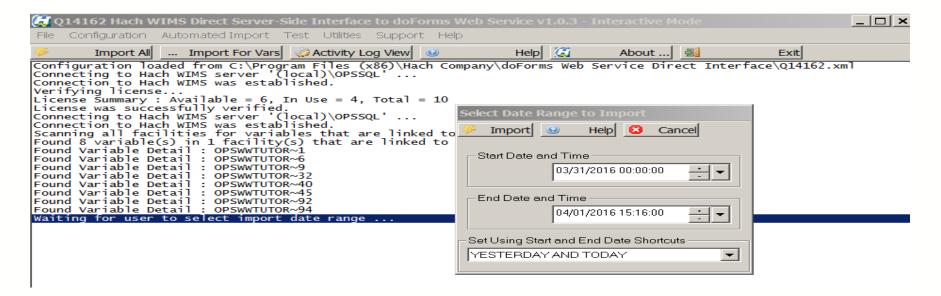


## **ENTER RESULTS DIRECTLY INTO COMPUTER**

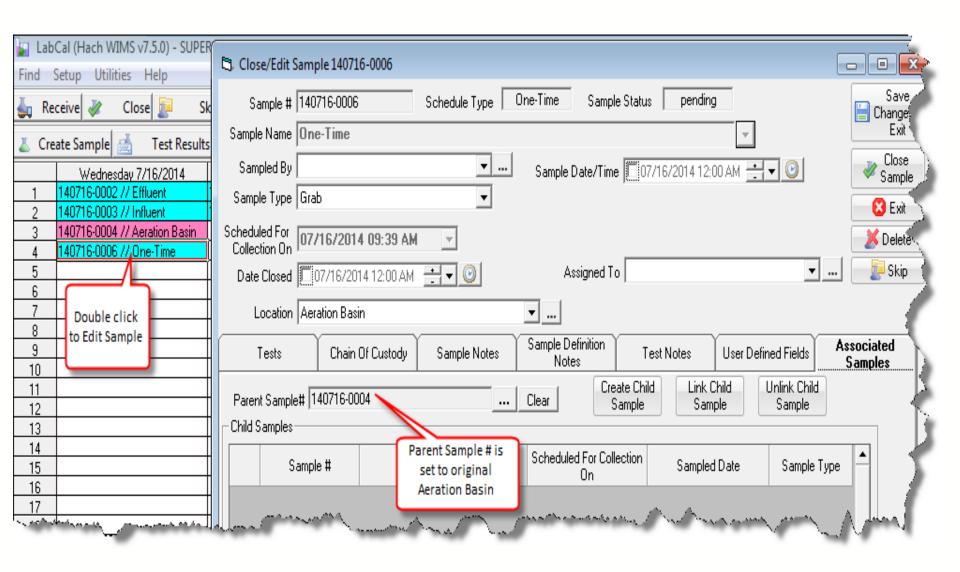
Tests Ch	ain Of Custody	Sample Notes	Sample Defin	ition Notes	Test Not	9\$	User	Defined Fields	Assoc	ciated Samples
Variable		Test	Method	R	esult	Ur	nits	Analysis Start Date	Ar—	Add Test
4011 - Effluent BOD	80	005	SM 5210B	<2		mg/L				Delete Test
4041 - Effluent TSS		SS	SM 2540D		6 mg/L				View Test	
4081 - Effluent pH	pl	1	SM 4500-pH B		7.5	SU				History
										Approve 🔽
										<b>*</b>
(									<b>,</b>	

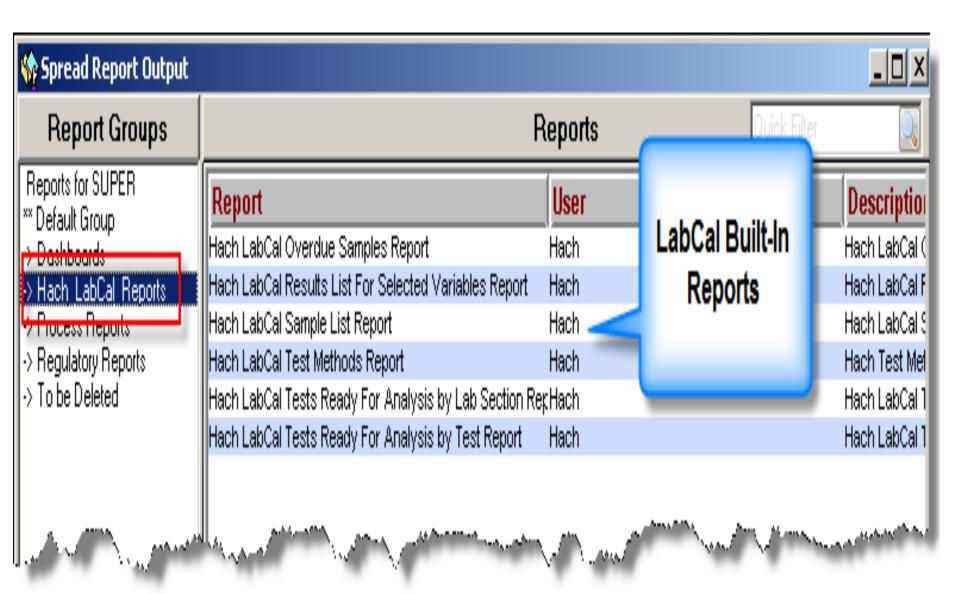
#### INTERFACE TO LAB INSTRUMENTS AND / OR CONTRACT LABS





# MANAGE THE PROCESS – CLOSE OUT SAMPLES, RESCHEDULE SAMPLES, SKIP SAMPLES, BUILD ASSOCIATED SAMPLES, ONE TIME/AD HOC SAMPLES





#### **EXAMPLES:**

#### Hach Lab Cal Overdue Samples Report

Displays all the overdue samples:

Rocky Creek Was Samples due bef	13-May-14 10:23		
Sample Number	Description	Scheduled for Collection	Tests
140512-0001	Effluent	12-May-14 08:00:00	B005, TSS ,
140512-0002	Influent Test	12-May-14 08:00:00	8005
140512-0003	Influent	12-May-14	TSS
140509-0002	Influent Test	09-May-14 08:00:00	8005
140509-0001	Effluent	03-May-14 08:00:00	BODS, TSS

#### Hach Lab Cal Results List For Selected Variables Report

Displays list of results for selected variables:

Rocky Creek Waste Water TUTORIAL Results for Variables 13-May-14 10:28							
01-Jul-13 - 31-Jul-13							
Variable	Date	Result	Audit User	Audit Timestamp			
Influent BOD (mg/L)	01-Jul-13	220	BGIORD	07-Jul-13 10:22:15			
Influent Flow Hourly (MGD)	01-Jul-13	2.381	VIA_HISTORIAN	02-Jul-13 02:24:03			
Influent Flow Hourly (MGD)	01-Jul-13 01:00:00	2.562	VIA_HISTORIAN	02-Jul-13 02:24:03			
InfluerA Flow Hourly (MGD)	01-Jul-13.02:00:00	2.401	VA HISTORIAN	02-Jul-13 02:24:03			

#### Hach Lab Cal Sample List Report

Displays all the samples:

Rocky Creek Wast	e Water TUTORIAL S	13-May-14 10:30	
Sample Name	Location	Test	Schedule
Effluent	Effluent	BODS	Weekly,Start-18-Dec-13,Every 1 week(s) on M,W,F
		TSS	/Veekly,Start-18-Dec-13,Every 1 week(s) on M,W,F
Influent	Influent	TSS	Weekly,Start-06-Jan-14,Every 1 week(s) on M,W,F
Influent est	The same of the sa	B005	esenting change in 140 epin week(s) of W.E.

#### Hach Lab Cal Test Methods Report

Displays all the tests and associated methods:

Rocky Creek Waste	Water TUTORIAL Test - Methods Report	1	3-May-14 10:35
Test	Description	Method	Max Hold Time (Hours)
BOD5	BOD5 @ 20 Deg. C, Percent Removal	SM 5210B	24
TSS	Total Suspended Salar (SS)	SM 2540D	24

#### Hach Lab Cal Tests Ready For Analysis by Lab Section Report

Displays tests ready for analysis grouped by Lab Section entry

Rocky Creek V	13-May-14 10:56		
LabSection	Test	Sample	DateCollected
Contractor	TSS	140512-0001 Effluent	13-May-14 08:00:00
	TSS	140512-0003 Influent	13-May-14
Kitchen	BOD5	140512-0001 Effluent	13-May-14 08:00:00
Kitchen		140512-0001 Effluent	13-May-14 08:00:00

#### Hach Lab Cal Tests Ready For Analysis by Test Report

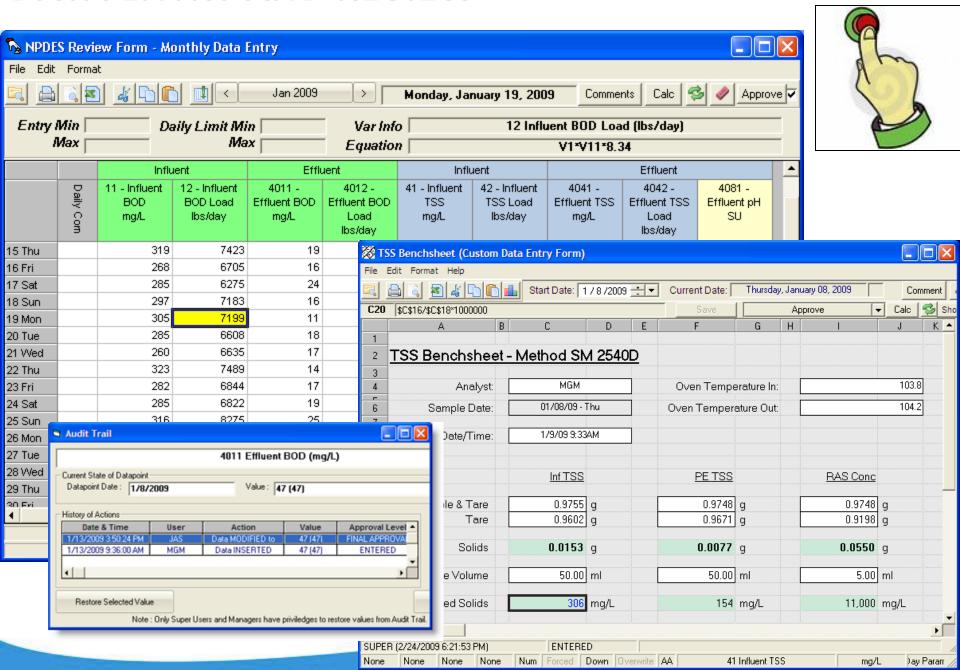
Displays tests ready for analysis grouped by Test entry

Rocky Creek Waste	Rocky Creek Waste Water TUTORIAL Tests Ready for Analysis							
	By Test							
Test	SampleNum	Sample Name	Date Collected					
BOD5	140512-0001	Effluent	13-May-14 08:00:00					
TSS	140512-0001	Effluent	13-May-14 08:00:00					
A CONTRACTOR OF THE PARTY OF TH	14442-0 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	the region of the state of the said in a second	1 Johnson Mary Company					

#### Sample Login and Chain of Custody

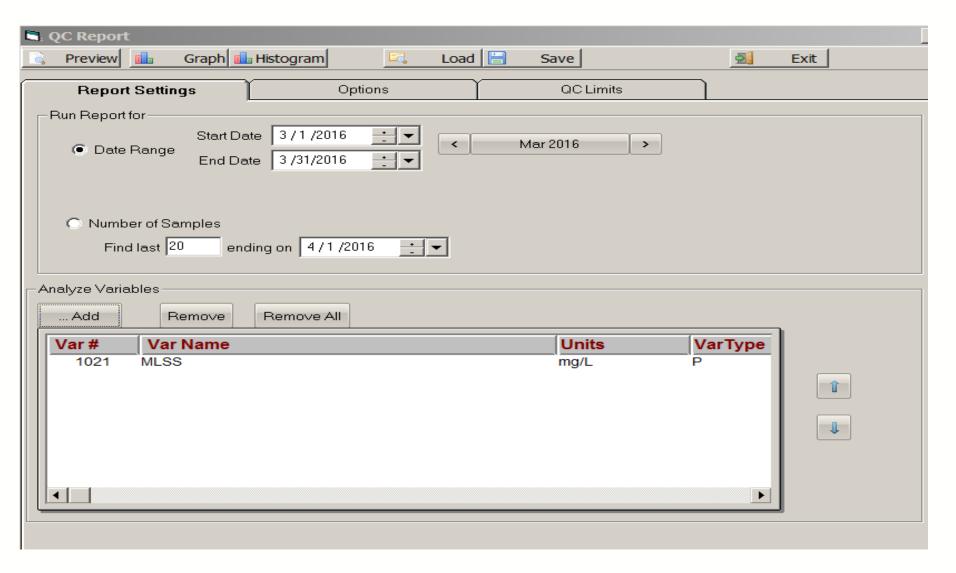
			Sample		Tests							
Sample Num	Site Name	Sample Type	Date/Time	1	2	3	4	5	6	7	8	
140716-0002	Effluent	Composite		BOD5	TSS	pН						
140716-0003	Influent	Composite		BOD5	TSS							
140716-0006	Aeration Basin	Grab		Set Solids								
Chain of Custody	•	•		•	•		•	•	•			
Relinquished by S	ampler	Date/Time		Received b	Received by:				Date/Time			
İ												

#### **DATA ENTRY AND REVIEW**

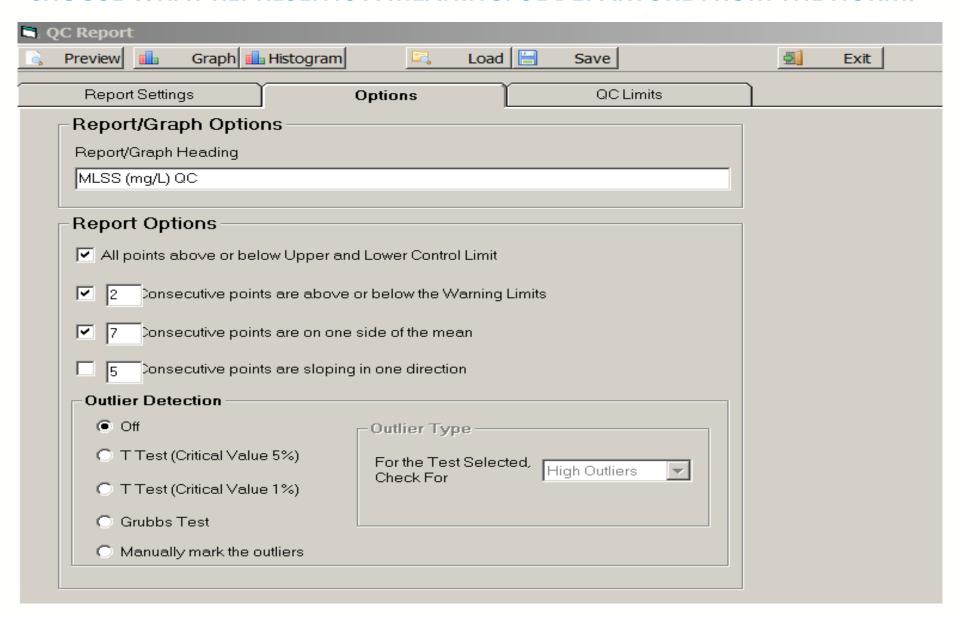


## QA/QC =

# HAVING A DATABASE PROVIDES EASY ACCESS TO TRENDING & ANALYSIS AND PROVIDES MEANING TO THE DATA

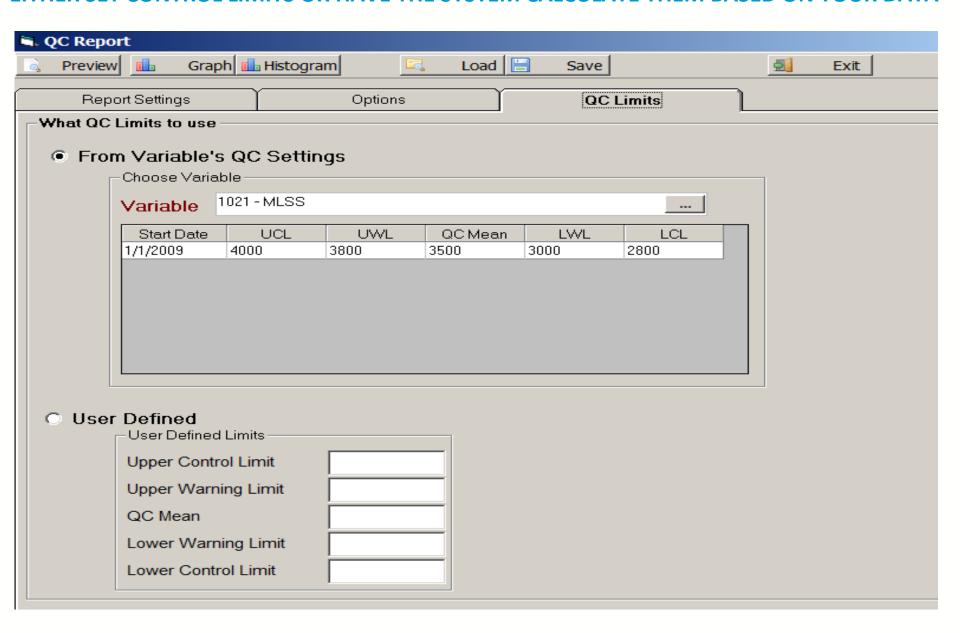


# QA/QC = CHOOSE WHAT REPRESENTS A MEANINGFUL DEPARTURE FROM THE NORM.

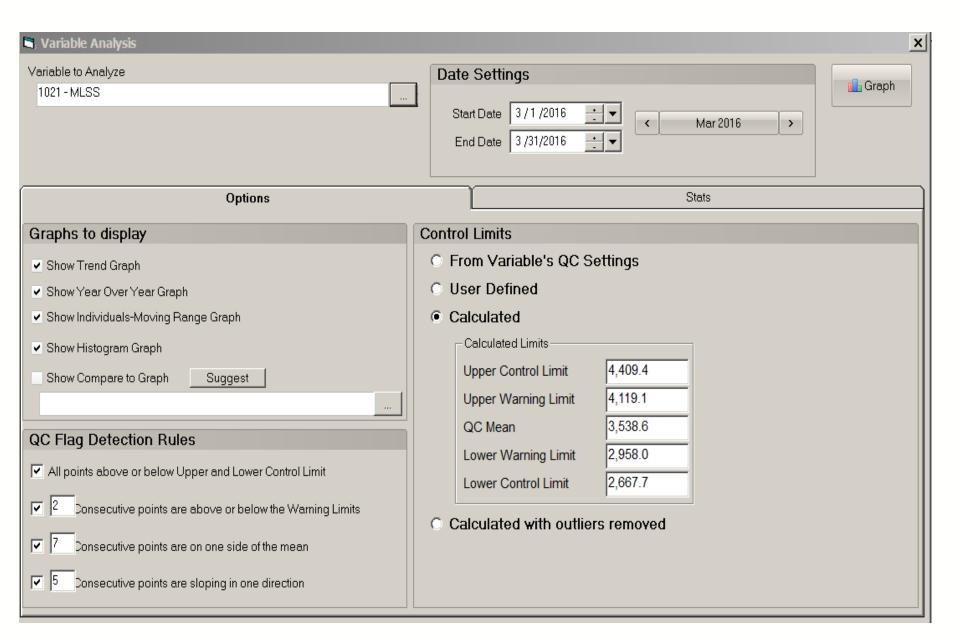


#### QA/QC-

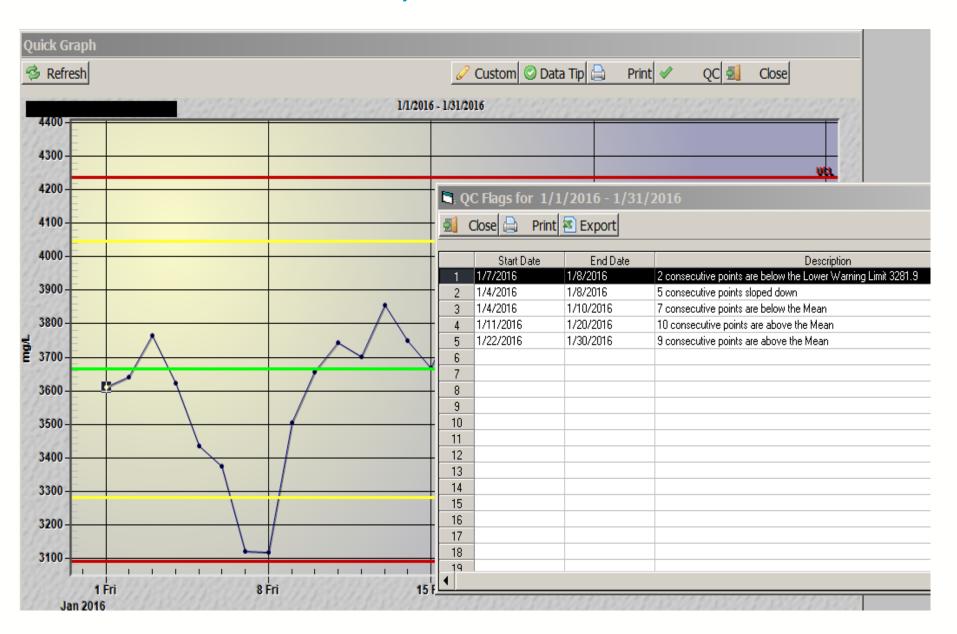
#### EITHER SET CONTROL LIMITS OR HAVE THE SYSTEM CALCULATE THEM BASED ON YOUR DATA







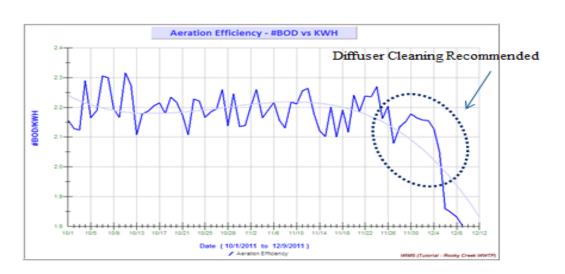
#### **RESULT IS EASY TO FIND, MEANINGFUL DATA!!**



# LAB & SCADA DATA COMBINE TO PROVIDE OPERATIONS WITH INSIGHT INTO THE CLEANING CYCLE FOR DIFFUSERS DUE TO REDUCED BUBBLE SIZE FROM CLOGGING

## Do: Identify the Problem

WIMS<sup>™</sup> shows the cleaning cycle by <u>benchmarking</u> pounds of BOD removed (lab data) per KW of electricity used (SCADA data). Benchmark shows that the diffuser should be cleaned at 2.0lb BOD/kwh





# LAB DATA, FIELD DATA, & SCADA DATA ARE ALL REQUIRED FOR CT CALCULATIONS.

Automates your CT calculations making them fast, accurate, and reliable.

For each disinfectant segment given a baffling factor, volume, etc... the CT Achieved is calculated. Flows, pH, temperatures, and Disinfectant Residuals can be hand entered or pulled from your SCADA system to calculate your CT Required.

## Weekly CT Report

	Clearwell CT Achieved	Clearwell 3 Log Giardi CT Required	Clearwell Giardi Log Inactivation
Date	mg/L-mins	mg/L-mins	
1/1/2009	42.7	79.3	1.6
1/2/2009	47.7	96.6	1.5
1/3/2009	41.9	92.1	1.4
1/4/2009	40.7	93.0	1.3
1/5/2009	29.8	96.6	0.9
1/6/2009	63.3	85.9	2.2
1/7/2009	50.9	98.9	1.5
Minimum	29.8	79.3	0.9
Maximum	63.3	98.9	2.2
Average	45.3	91.8	1.5

# USE KEY PERFORMANCE INDICATORS (KPI) SUCH AS CALCIUM CARBONATE PRECIPITATION POTENTIAL (CCPP)



#### **SOLUTION**

Integrated Software for Decision Support =

Combines Lab Data with Process and Field Data

 Powerful Trending and Analysis for QA/QC and Optimization

# **QUESTIONS?**



Be Right™

#### 

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